



Our capabilities are your advantage

Find out how our local presence and global knowhow can ensure you always have access to the products you need





Part of Thermo Fisher Scientific

Your leading provider of analytical instruments, equipment, reagents and consumables, software and services for research, analysis, discovery and diagnostics.

Approximately 650,000 products
More than 34,000 employees
Over 350,000 customers

150 countries served
Complete portfolio
World-class technologies

Commercial reach
150 years of combined experience
Pre-eminent brands

Dehydrated Culture Media



- Comprehensive range covering Clinical, Industrial and Pharmaceutical requirements.

Ready-to-use Media



- Convenience of using ready prepared Agar, manufactured and fully Quality control tested in a NATA accredited facility (ISO17025).
- Ability to do customized formulations.

Rapid Diagnostics



- A large range of easy to use lateral flow test kits. Easy to use, rapid turn around time, inbuilt controls.

Immunological Identification



- Large range of latex agglutination test kits for culture confirmation and direct specimen testing.

Biochemical Identification



- Comprehensive range – Microbact and RapID offering identification in as little as 2 hours.

ELISA tests for screening



- A range of traditional EIA test kits for clinical diagnosis and Food allergen testing.

Others

- Susceptibility testing
- Quality control organisms
- Atmosphere generation
- PCR food pathogen test kits
- Air samplers for environmental monitoring

Pre-order



Technical Support

Our team is an extension to your local representative and can assist you with enquiries related to products and or their application to your industry. Including access to:

- QC certificates
- Certificates of Analysis
- Technical specifications
- General technical enquiries
- "How to use" guides
- Material Safety Data Sheets

Customer Service

Our Customer Service team can assist you with:

- General enquiries
- Customised Order Forms
- Scheduled ordering agreements
- Historical purchasing data
- Dedicated Customer Service Representative

Sales Team

Our Sales team, all of whom have a background in Microbiology, can assist you with:

- Supplying solutions to your needs
- Reviewing your requirements to help maximize ordering efficiency
- Provision of technical assistance
- Freight options that work for your warehouse

Quality Assurance

Our Quality Assurance team, ensures that you are provided with products of the highest quality and that we meet both our internal and external requirements for ISO and NATA.

Warehousing

Our warehouse and logistics team ensure that:

- We have stock to meet our customer demands. We aim to ship > 97% of orders on time with the majority of our deliveries occurring overnight.
- Reserve stock availability ensures that your agreed quantities of your requirements are held within our facility for you to draw down on.



Shipping and Tracking



Pack Label

- Code
- Lot Number
- Expiry Date (yyyy/mm/dd)
- Description
- Manufactured Date (yyyy/mm/dd)
- Barcode (EAN 128 Format)

Plate Label

- Code
- Lot Number
- Time Stamp
- Description
- Expiry Date (yyyy/mm/dd)

Pallet Shipper Box

Designed to minimise use of packaging materials when we ship palletized orders:

- No styrene
- No air pillows
- No Tape
- No Bubble wrap
- Pull out flap
- Easy fold flat for disposal

Additional Boxes

We also offer a range of other shipping box styles and sizes to accommodate a variety of shipment sizes

Box Label

- Displays box contents

Shipment options

- Overnight Air Freight (where available)
- Road Freight
- Refrigerated Road Freight

Tracking options

- On line tracking of shipments
- Shipment handling utilizing "Shock-Watch"
- Temperature monitoring available – using data loggers



Post Sales Support

Technical Support

Our team is an extension to your local representative and can assist you with enquiries related to products and or their application to your industry. Including access to:

- QC certificates
- Certificates of Analysis
- Technical specifications
- General technical enquiries
- "How to use" guides
- Material Safety Data Sheets

Sales and Marketing Team

- Product Training
- Technical Support
- Product Specifications

Customer Service

- Purchasing reports
- Batch reports

The Power of Connections

CONNECTING ALL OF SCIENCE

Partner with Thermo Fisher Scientific to help you maximise lab productivity and tackle your toughest analytical challenges. Access an unrivalled portfolio of laboratory products and services. Innovate with the most complete line up of analytical technologies.

TECHNOLOGY AND INNOVATION TO ACCELERATE RESULTS

As a leading developer and manufacturer of analytical technologies, core lab equipment, reagents, consumables and software. Our global team of applications and experts connect you with the right technology to measure, detect or diagnose.

ONE SOURCE FOR LAB SUPPLY AND SERVICES

Through our catalogue of products you connect with one source for infinite solutions and a range of outsourced services to plan, stock and keep your lab running at peak efficiency. More than 800,000 products, including leading brands, ensure a comprehensive offering to meet diverse needs from research to healthcare to safety.

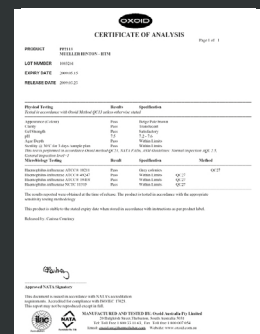
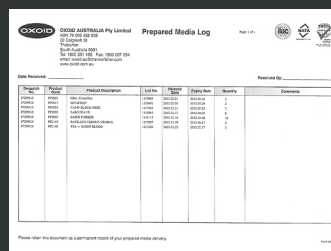
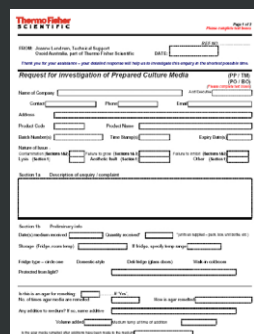
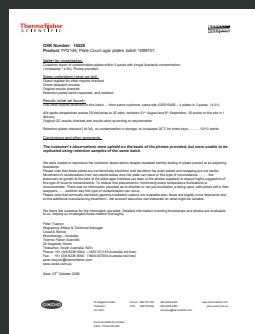
THE RESOURCES ARE HERE

As the world leader in serving science, Thermo Fisher Scientific connects you with the tools and technologies, the software and services, the logistics and ideas of science in ways no one else can. So you can succeed in ways no one else can.

MICROBIOLOGY

Our Commitment to Quality

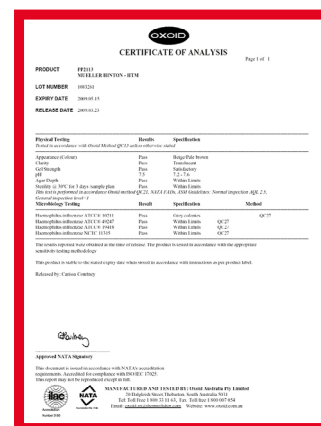
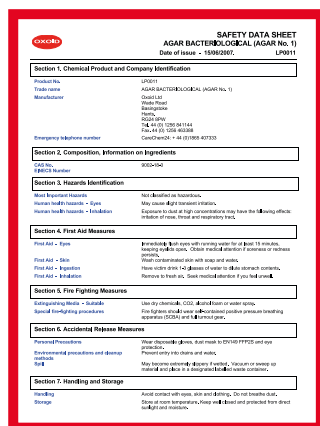
Our Quality Assurance and Quality Control systems ensure that customers receive products meeting the technical specifications and regulatory standards that they require.



Complaint Investigation

Prepared Media Log

QC Certificates



Material Safety Data Sheets

Online Quality Certificates

News

Product Listings

Latest Products

